

FUNJET VACATIONS – HARD ROCK HOTEL & CASINO PUNTA CANA TRAVEL CONTACTS

Resort: Hard Rock Hotel & Casino Punta Cana

 Punta Cana, Dominican Republic

24/7 FUNJET DURING-TRAVEL SUPPORT

 +1-414-934-1535

 duringtravel@funjetvacations.com

 Contact Funjet for:

- Flight delays or cancellations
- Hotel or room issues
- Transfer problems
- Any urgent travel assistance

(Available 24/7)

AIRPORT TRANSFERS

Transfer Provider: Amstar

 +1-866-284-2627 (U.S. support)

 Upon arrival in Punta Cana (PUJ):

- After clearing customs, proceed outside the airport
- Look for an **Amstar representative** holding a sign
- They will guide you to your transfer vehicle

 If you cannot locate your transfer within **10–15 minutes**, call Amstar or the Funjet emergency line

IN-DESTINATION ASSISTANCE

Amstar Representatives

 They can assist with:

- Transfers & return pickup times
- Excursions & tours
- General support during your stay

 You will typically find them:

- At the airport upon arrival

- At a desk or scheduled hours in the resort lobby
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RESORT NOTES

- Large, all-inclusive resort (one of the biggest in Punta Cana)
 - Located about **30 minutes from Punta Cana Airport (PUJ)**
 - Offers multiple pools, restaurants, golf course & casino
 - Resort is expansive—expect to use **shuttles/golf carts** to get around
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IMPORTANT TIPS

- Save these numbers before departure
 - Bring your travel documents/confirmation
 - Confirm your **return transfer time** at least 24 hours before departure
 - Make restaurant reservations early (popular spots fill up)
 - Wear comfortable shoes—resort is very large
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WHO TO CONTACT

- **Urgent issue (flight, transfer, major problem):**
→ Call Funjet 24/7 line
 - **Transfers, excursions, on-site help:**
→ Contact Amstar
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💎 Enjoy your stay in Punta Cana—have an amazing trip! 🌴